

# ***Listen Warranty Information***



## **Listen offers a limited lifetime warranty, including performance guarantee**

### **Listen Products Warranty**

Listen Technologies Corporation (Listen) warrants its transmitters and receivers (LT-82, LT-700, LT-800, LT-803, LR-100, LR-42, LR-44, LR-200, LR-300, LR-400, LR-500, LR-600) to be free from defects in workmanship and material under normal use and conditions for the useful lifetime of the product from date of purchase.

Listen warrants its Stationary IR radiators (LA-140) to be free from defects in workmanship and material under normal use and conditions for three years from the date of purchase.

Listen warrants its noise canceling microphone (LA-270) to be free from defects in workmanship and material under normal use and conditions for one year from date of purchase.

Listen warrants its charging/carrying cases (LA-306, LA-311, LA-313, LA-317, LA-318, LA-319, LA-320, LA-321, LA-322, LA-323, LA-324, LA-325) to be free from defects in workmanship and material under normal use and conditions for one year from date of purchase.

### **ListenPoint® Products Warranty**

The ListenPoint control units (C2, C6), room modules (R2, R12, R22), and microphone/media interface (M1) carry a five year limited warranty excluding the Li-ion battery which carries a one year limited warranty.

All other products and accessories are warranted for 90 days from date of purchase.

This warranty is only available to the original end purchaser of the product and cannot be transferred. Warranty is only valid if warranty card has been returned within 90 days of purchase. This warranty is void if damage occurred because of misuse or if the product has been repaired or modified by anyone other than a factory authorized service technician. Warranty does not cover normal wear and tear on the product or any other physical damage unless the damage was the result of a manufacturing defect. Listen is not liable for consequential damages due to any failure of equipment to perform as intended. Listen shall bear no responsibility or obligation with respect to the manner of use of any equipment sold by it. Listen specifically disclaims and negates any warranty of merchantability or fitness of use of such equipment including, without limitation, any warranty that the use of such equipment for any purpose will comply with applicable laws and regulations. The terms of the warranty are governed by the laws of the state of Utah.

In the first ninety days after purchase, any defective product will be replaced with a new unit. After ninety days, Listen will at its own discretion either repair or replace transmitters and receivers with a new unit or a unit of similar type and condition. Product that is not covered under warranty shall be repaired or replaced with a unit of similar type and condition based on a flat fee. Contact Listen for details.

This limited warranty, prices, and the specifications of products are subject to change without notice.

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## **Conferencing Products Warranty**

All Conferencing equipment (Discussion, Digital Conferencing, Wireless Conferencing) carries a two-year limited manufacturer's warranty to be free from defects in workmanship and material under normal use and conditions.

Warranty does not cover normal wear and tear on the product or any other physical damage unless the damage was the result of a manufacturing defect.

This warranty is void if damage occurred because of misuse or if the product has been repaired or modified by anyone other than a factory authorized service center.